New Hampshire Department of Safety Division of Fire Standards and Training & Emergency Medical Services





COURSE SUMMARY & OUTLINE



Driver/Operator-All Vehicles

2017 Edition

Course Summary

Description	The Driver/Operator-All Vehicles course is designed to provide emergency medical services providers and firefighters with the fundamental knowledge and skills required to drive and operate modern emergency vehicles safely and efficiently. Topics covered include vehicle terminology, design and construction, driving skills, emergency response considerations and skills, and basic maintenance considerations and skills. Additionally, the course includes the National Traffic Incident Management Responder Training program.	
NFPA Standard Referenced	NFPA 1002: Standard for Fire Apparatus Driver/Operator Professional Qualifications, 2017 edition	
Textbook Referenced	IFSTA Pumping and Aerial Apparatus Driver/Operator Handbook, Third edition	
Additional References	 New Hampshire Commercial Driver's License (CDL) Manual Federal Motor Carrier Safety Regulations NFPA 1451: Standard for a Fire and Emergency Service Vehicle Operations Training Program, 2018 edition NFPA 1500: Standard on Fire Department Occupational Safety, Health, and Wellness Program, 2018 edition NFPA 1901: Standard for Automotive Fire Apparatus, 2016 edition NFPA 1911: Standard for the Inspection, Maintenance, Testing, and Retirement of In-Service Emergency Vehicles, 2017 edition 	
Prerequisite	Valid Driver's License	
Enrollment	 Minimum: 8 Students Maximum: 16 Students 	
Timeline	 Total Time Required for Delivery: 24 Hours Module 1: Understanding Emergency Vehicles: 4 Hours Module 2: Maintaining Emergency Vehicles: 4 Hours Module 3: Driving & Operating Emergency Vehicles: 4 Hours Module 4: Skill Drills: 8 Hours Traffic Incident Management (TIMs): 4 Hours 	
Certification Exam	 M • Knowledge: 50 question written test • Skills: 2 skill stations 	



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Course Outline

Module 1: Understanding Emergency Vehicles

Outline		
Activity 1-1: Emergency Vehicle Types		
Discussion 1-2: Introduction to Emergency Vehicle Design & Construction		
Activity 1-3: Emergency Vehicle Design & Construction Breakout Stations		
a. Chassis & Driveline Components		
b.	b. Safety Systems & Components	
с.	c. Brake Systems & Components	
d. Vehicle Dimensions & Weight		

References	
IFSTA Pumping & Aerial Apparatus Driver/Operator Handbook, 3 rd edition	 Chapter 1: Types of Apparatus Equipped with a Pump Chapter 3: Apparatus Safety and Operating Emergency Vehicles Page 93 (Starting with Starting, Idling, and Shutting Down Apparatus) to Page 98 (Stopping at the end of the Axle Weight Distribution section) Page 108 (Starting with the ABS section) to Page 112

Module 2: Maintaining Emergency Vehicles

	Outline	
Activity 2-1: What is Maintenance?		
Discussion 2-2: Introduction to Emergency Vehicle Checks		
Discu	ssion 2-2: Introduction to Emergency Vehicle Checks	
	ty 2-3: Emergency Vehicle Checks	
Activi	ty 2-3: Emergency Vehicle Checks	
Activi a.	ty 2-3: Emergency Vehicle Checks Engine Compartment Checks	

References		
IFSTA Pumping & Aerial Apparatus	Chapter 2: Apparatus Inspection and Maintenance	
Driver/Operator Handbook, 3 rd edition	• Page 29 to Page 68	

Module 3: Driving & Operating Emergency Vehicles

	Outline	
ctivity 3-1: Emergency Vehicle Driver/Operator Attributes		
ctivit	y 3-2: Basic Driving Knowledge	
a.		
b.	Entering the Cab	
C.	Starting the Vehicle	
d.	Steering	
e.	Acceleration	
f.	Vehicle Positioning: Average travel lane	
g.	Vehicle Positioning: Narrow travel lane	
h.	Visual Habits While Driving	
i.	Braking	
j.	Stopping Distance	
k.	Vehicle Positioning: Curves & Corners	
Ι.	Backing	
m.	Decreased Visibility	
n.	Slippery Road Conditions	
0.	Loss of Traction	
р.	Vehicle Leaving the Roadway	
q.	Brake Failure	
r.	Tire Failure	
s.	Hazards that could cause a Collision	
t.	Unavoidable Collisions	

- b. Speed & Space Management
- c. Intersection Management: Stop Signs
- d. Intersection Management: Traffic Signals
- e. Railroad Crossings
- f. Multiple Responding Vehicles: Same Directiong. Multiple Responding Vehicles: Opposing Directions
- h. School Busses
- Ambulance Operations
- i. j. Divided Highway Response

References	
IFSTA Pumping & Aerial Apparatus Driver/Operator Handbook, 3 rd edition	 Chapter 3: Apparatus Safety and Operating Emergency Vehicles Page 79 to Page 93 Page 98 (Starting with Driving Downhill) to Page 108 (Stopping before the start of the ABS section) Page 113 to Page 116 Page 118 to Page 131 Chapter 4: Positioning Apparatus Page 149 (Starting at Special Positioning Situations) to Page 155 Chapter 16: Introduction to Aerial Fire Apparatus Page 574 to Page 580 Chapter Addendum: Fire Service Knowledge and Skills for Driver/Operators

Module 4: Skill Drills

Outline	
Evolution 4-1: Emergency Vehicle Checks	
Discussion 4-2: Emergency Vehicle Driver/Operator Roles & Responsibilities	
Evolution 4-3: Basic Driving Skills Evolution 4-4: Emergency Response Skills	
a.	Straight Line Backing
b.	Offset Backing
c. d.	Alley Dock Parallel Park
Evolution 4-6: NFPA Maneuvering Skills	
a.	Confined Space Turnaround
b.	Serpentine
с.	Diminishing Clearance

References	
NFPA 1002	 4.2.1: Perform visual and operational checks on the systems and components specified in the following list, given a fire department vehicle, its manufacturer's specifications, and policies and procedures of the jurisdiction, so that the operational status of the vehicle is verified: (1) Battery(ies) (2) Braking system (3) Coolant system (4) Electrical system (5) Fuel (6) Hydraulic fluids (7) Oil (8) Tires (9) Steering system (10) Belts (11) Tools, appliances, and equipment (12) Built-in safety features 4.2.2: Document the visual and operational checks, given maintenance and inspection forms, so that all items are checked for operation and deficiencies are reported. 4.3.1: Operate a fire apparatus, given a vehicle and a predetermined route on a public way that incorporates the maneuvers and features that the driver/operator is expected to encounter during normal operations, so that the vehicle is operated in compliance with all applicable state and local laws and departmental rules and regulations. 4.3.2: Back a vehicle from a roadway into restricted spaces on both the right and left side of the vehicle, given a fire apparatus; a spotter where the spotter assists the driver in performing the maneuver; and restricted spaces 12 ft. in within, requiring 90-degree right-hand and left-hand turns from the roadway, so that the vehicle is parked within the restricted areas without having to stop and pull forward and without striking obstructions. 4.3.3: Maneuver a vehicle around obstructions on a roadway while moving forward and in reverse, given a fire apparatus; a spotter where the spotter assists the driver in performing the maneuver; and roadway with obstructions, so that the vehicle is maneuvered through the obstructions without stopping to change direction of travel and without striking the obstructions. 4.3.4: Turn a fire apparatus 180 degrees within a c

	backing up, so that the vehicle is turned 180 degrees without striking obstructions within the given space.
	4.3.5 : Maneuver a fire apparatus in areas with restricted horizontal and vertical clearances, given a fire apparatus and a course that requires the operator to move through areas of restricted horizontal and vertical clearances, so that the operator judges the ability of the vehicle to pass through the openings and so that no obstructions are struck.
	4.3.6 : Operate a vehicle using defensive driving techniques, given an assignment and a fire apparatus, so that control of the vehicle is maintained.
	4.3.7 : Operate all fixed systems and equipment on the vehicle not addressed elsewhere in this standard, given the systems and equipment, manufacturer's specifications and instructions, and department policies and procedures for the systems and equipment, so that each system or piece of equipment is operated in accordance with the applicable instructions and policies.
	4.4.1 : Initiate the response to a reported emergency, given the report of an emergency, fire department SOPs, and communications equipment, so that all necessary information is obtained, communications equipment is operated correctly, and the information is relayed promptly and accurately to the dispatch center.
	4.4.2 : Receive a telephone call, given a fire department phone, so that procedures for answering the phone are used and the caller's information is relayed.
	4.4.3 : Transmit and receive messages via the fire department radio, given a fire department radio and operating procedures, so that the information is accurate, complete, clear, and relayed within the time established by the AHJ.
	4.4.4 : Activate emergency procedures, given an emergency situation and department SOPs, so that emergency actions can be initiated.
	DOAV-1-B: Emergency Vehicle Checks - Brakes
	DOAV-1-C: Emergency Vehicle Checks - Cab
	DOAV-1-EC: Emergency Vehicle Checks - Engine Compartment
	DOAV-1-EX: Emergency Vehicle Checks - Exterior
	DOAV-2: Basic Driving Skills
	DOAV-3: Restricted Clearance Backing
	DOAV-4: Roadway Obstructions (Serpentine)
NHFST Skill Sheets	DOAV-5: Confined Space Turnaround
	DOAV-6: Restricted Horizontal & Vertical Clearance
	DOAV-7: Defensive Driving Skills
	DOAV-8: Fixed System Operation
	DOAV-9: Emergency Response Initiation
	DOAV-10: Telephone Procedures
	DOAV-11: Radio Procedures
	DOAV-12: Emergency Procedures